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## 2017 Opinion Poll in Bosnia and Herzegovina： Sampling Method and Descriptive Statistics

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# 2017 Opinion Poll in Bosnia and Herzegovina: Sampling Method and Descriptive Statistics 

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## 1. Introduction

As a part of the research project "Relational Studies on Global Crises", we have conducted an opinion poll in Bosnia and Herzegovina in 2017 in order to grasp how Bosnian people perceive statehood, socio political, and economic situation in the post-conflict society, using a common survey questionnaire developed by the researchers of Group B02 "Crossborder Non-State Networks."

Objectives of our research project can be summarized by the following two points: First, it attempts to grasp how conflict is related to people's perception of statehood for cases under or after conflict, such as Syria, Iraq and Bosnia and Herzegovina, which is expected to give us a comparative perspective on reconsidering resilience and framework of the existing nation states; Second, by exploring the dynamics of communities and networks that are inter-related and structured beyond the present boundary of the nation states, it aims to reveal people's diverse images and notions of state that is different from nation state.

We have conducted an original and innovative opinion poll to achieve these objectives. The primary purpose of our survey is to grasp how Bosnian people perceive the recent conflict, statehood and various external actors. While most surveys typically assume that people accept the legitimacy of the state, we ask various questions to analyze to what extent people support or do not support the current setup of the state, and why. We also ask questions about people's cross-border networks of family and relatives. These questions, rarely asked in the typical opinion poll, enable us to explore the effect of people's cross-border relations and networks. As for the state institutions, we ask not only about people's trust on each institution, but also about how people actually use institutions in different situations, in order to analyze to what extent the state institutions are actually functioning in the society. Overall, by asking a set of questions that are rarely asked in a typical opinion poll, we attempt to explore the relations between the people, the state and various communities and networks within and beyond the present boundary of the state.

In this research report, we present the details of the sampling method as well as the descriptive statistics of the survey results. The section 2 presents the sampling method. The section 3 then presents the descriptive statistics of the survey results.

## 2. Sampling Method

The data collection on the territory of Bosnia and Herzegovina was done by face-to face interviews conducted by the Institute of Social Research of the Faculty of Political Science, University of Sarajevo (IDIFPN) in September and October 2017. The total sample size of 1216 respondents was defined by IDIFPN referring to the census of 2013. The target population was defined as all adult citizens of Bosnia and Herzegovina. Per census from 2013 in Bosnia and Herzegovina lives 2.838 .458 citizens who have 18 and more years. Table 1 shows the demographic structure of Bosnian citizens according to the 2013 census.

Table 1: Socio-demographic structure of Bosnian citizens

|  | Target <br> population $(\mathbf{1 8 +}+)$ | Male <br> $(\mathbf{1 8 +})$ | Female <br> $(\mathbf{1 8 +})$ |
| :--- | :---: | :---: | :---: |
| Bosnia and Herzegovina | $2,838,458$ | $1,376,597$ | $1,461,861$ |
| Federation of Bosnia and <br> Hercegovina | $1,761,431$ | 852,888 | 908,543 |
| Republika Srpska | $1,009,946$ | 490,992 | 518,954 |
| District Brčko | 67,081 | 32,717 | 34,364 |

Source: http://www.statistika.ba/?show=7\#tab1
The sampling method chosen for data collection in Bosnia and Herzegovina was a multistage random sampling with a confidence level of $95 \%$ and a confidence interval (margin of error) of 2.81. The reason for choosing this type of sampling method is the fact that Bosnia and Herzegovina has two entities (Federation of Bosnia and Herzegovina and the Repubilka Srpska) and three constituent ethnic groups (Bosniaks, Croats and Serbs) and other citizens. Sample was stratified by entities, after that by ethnic majority areas and by geographic regions. The first stage was to determine two groups, namely Federation of Bosnia and Herzegovina (FBiH hereafter) and Republika Srpska. Per census in the FBiH lives 1,761,431 adult citizens ( $62.05 \%$ ) and in the Republika Srpska lives including District Brčko ${ }^{1}$ 1,077,027 adult citizens ( $37.95 \%$ ).

[^0]Image 1: Ethnic majority regions in Bosnia and Herzegovina


Table 2: Sample size Bosnia and Herzegovina

|  | Target <br> population | Sample <br> size | Confidence <br> level |
| :--- | :---: | :---: | :---: |
| Bosnia and Herzegovina | $2,838,458$ | 1216 | $95 \%$ |
| Federation of Bosnia and <br> Herzegovina | $1,761,431$ | 867 | $95 \%$ |
| Republika Srpska and District <br> Brčko | $1,077,027$ | 346 | $95 \%$ |

The second stage was to divide the two groups into subgroups where the data collection will be realized. For sample stratification, IDIFPN (Institute for Social Research, Faculty of Political Sciences, University of Sarajevo) used eight geographic regions (subgroups) in the FBiH and two geographic regions (subgroups) in the Republika Srpska. Among eight subgroups in FBiH, three are Croat majority regions and municipalities (Posavina Canton, NeretvaHerzegovina Canton and Central Bosnia Canton - municipalities with Croats majority) and five are Bosniak majority regions and municipalities (Una-Sana Canton, Tuzla Canton, Zenica-

Doboj Canton - municipalities with Bosniak majority, Gorazde Canton, Central Bosnia Canton, Sarajevo Canton). The sample size of the eight subgroups in FBiH are shown in Table 3.

Table 3: Sample size Federation of Bosnia and Herzegovina (\%)

|  | Target population <br> in \% FBIH | Sample size in \% <br> FBIH |
| :--- | :---: | :---: |
| Una Sana Canton ${ }^{\mathbf{2}}$ | 11.98 | 11.18 |
| Tuzla Canton | 20.16 | 18.22 |
| Zenica Doboj Canton ${ }^{3}$ | 16.26 | 19.72 |
| Herzegovina Neretva Canton | 11.25 | 10.72 |
| Sarajevo Canton | 18.98 | 18.22 |
| Central Bosnia Canton ${ }^{\mathbf{5}}$ | 12.73 | 15.45 |
| Posavina Canton | 2.01 | 3.46 |
| Bosnia Podrinje Canton | 1.1 | 2.88 |

The entity of Republika Srpska was divided into two geographical areas RS North with District Brčko and RS East. In the RS North are the cities or municipalities Kostajnica, Kozarska Dubica, Novi Grad, Krupa na Uni, Prijedor, Oštra Luka, Gradiška, Banja Luka, Laktaši, Derventa, Čelinac, Kotor Varoš, Kneževo, Mrkonjić Grad, Ribnik, Istočni Drvar, Petrovac, Teslić, Doboj, Modriča Brod, Šamac and Pelagićevo. Also, because of the proximity, District Brčko was included into this area. RS East include the municipalities and cities of Bijeljina, Ugljevik, Lopare, Zvornik, Osmaci, Šekovići, Bratunac, Vasenica, Milići, Srebrenica, Han Pijesak, Sokolac, Pale, Istočno Sarajevo, Višegrad, Rogatica, Čajniče, Foča, Nevesinje, Gacko, Bileća, Ljubinje, Trebinje and Berkovići.

Table 4: Sample size Republika Srpska
$\left.\begin{array}{|l|c|c|}\hline & \text { Target population in \% } & \text { Sample size in \% } \\ \text { RS }\end{array}\right]$

In the third stage, we have chosen cities depending on the previous two stages, in the FBiH the data was collected in Una Sana Canton (Bihać, Cazin and Velika Kladuša), Posavna Canton (Odžak and Orašje), Tuzla Canton (Tuzla, Kalesija, Gračanica, Živinice, Srebrenik, Banovići, Kladanj and Olovo), Zenica Doboj Canton (Zenica, Maglaj, Breza, Visoko, Vareš,

[^1]Zepće and Zavidovići), Bosnian Podrinje Canton (Goražde), Central Bosnia Canton (Travnik, Bugojno, Gornji Vakuf, Donji Vakuf, Novi Travnik, Vitez and Jajce), Herzegovina Neretva Canton (Mostar, Konjic, Jablanica and Stolac), Sarajevo Canton (Sarajevo and Vogošća). In the entity of Republika Srpska the data was collected in following cities Trebinje, Istočno Sarajevo, Pale, Sokolac, Bijeljina, Foča, Višegrad, Srebrenica, Vlasenica, Zvornik, Mrkonjić Grad, Banja Luka, Doboj and Brčko.

Within each geographic region, the sample was further stratified by the size of the municipalities. In that regard, three categories of municipalities' sizes were defined based on the total number of inhabitants: small - up to 25000 inhabitants, medium size - from 25000 to 45000 inhabitants, and big cities/municipalities over 45000 inhabitants. Selection of the Primary Sampling Units (PSUs) was done in the first stage of the survey sampling. In this stage, within each of ten geographical regions, minimum one municipality of each category was randomly selected using simple random sampling procedure. In addition to this, regional centers (in total, ten regional centers) were selected by default for each geographic region. Out of 142 municipalities, we have selected 48 municipalities for the sample using this method. In the second stage of stratification, in order to select the Secondary Sampling Units (SSUs), IDIFPN has used the following sample frame: in urban areas we used streets and in rural areas we used villages/rural settlements.

The process of selection of households was based on multistage random sampling, using random route sampling technique, and starting off from previously selected initial sampling point. For random sampling of respondents within a household, interviewer used last-birthday method for the household members over 18 years.

## 3. Descriptive Statistics

This section reports the basic results of the opinion poll - frequencies of responses for each survey question. For all questions, if the total does not equal 1216, the difference is the number of respondents who did not answer this question, i.e. the number of missing values. The figure for the column or row "\%" always shows the share in the overall sample (1216).

The survey is divided into 13 sections. The sections from 1 to 10 are based on the common survey questionnaire for the B02 project, although there are some minor modifications in order to make it comprehensible for the respondents in Bosnia and Herzegovina. The sections

11 and 12 are added only for the case of Bosnia and Herzegovina to analyze some other dimensions ${ }^{6}$. The section 13 is on the demographic variables. The topics addressed by these sections are as follows.

Table 5: Sections and topics of the survey questionnaire

| Section Number | Topics |
| :--- | :---: |
| 1 | Attitudes towards the external actors (countries and international organizations) |
| 2 | Cross-border networks of family and relatives |
| 3 | Evaluation of policy / task for the country |
| 4 | Evaluation of the pre-war past and expectation of the future |
| 5 | Exposure to the media |
| 6 | Attitudes towards the ideologies |
| 7 | Attitudes towards the political parties |
| 8 | Transnational, national, sub-national and local identities |
| 9 | Attitudes towards the statehood and border change |
| 10 | Trust in institutions |
| 11 | Attitudes towards the war crimes, transitional justice and public apologies |
| 12 | Happiness, optimism, and satisfaction with life |
| 13 | Demographic variables |

Let us know examine the results of the survey for all survey questions, according to the order of the questions presented to the respondents.

1-1. To what extend do you like or dislike the following countries and organizations? Place your view on this scale from 1 to 5 , where 5 means "I like very much" and 1 means "I do not like very much". If you do not have a particular opinion, choose 3, which means "neither like nor dislike." If you do not know, please choose 0 .

|  | $\begin{gathered} \text { 5: I like } \\ \text { very much } \\ \hline \end{gathered}$ | 4: I like | 3: Neutral | $\begin{gathered} \hline \text { 2: I do not } \\ \text { like } \\ \hline \end{gathered}$ | 1: I do not like very much | $\begin{gathered} 0: \text { I do not } \\ \text { know } \\ \hline \end{gathered}$ | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (1) Croatia |  |  |  |  |  |  |  |
| Number | 163 | 360 | 404 | 211 | 63 | 15 | 1216 |
| \% | 13.4 | 29.6 | 33.2 | 17.4 | 5.2 | 1.2 | 100 |
| (2) France |  |  |  |  |  |  |  |
| Number | 173 | 420 | 428 | 125 | 29 | 41 | 1216 |
| \% | 14.2 | 34.5 | 35.2 | 10.3 | 2.4 | 3.4 | 100 |
| (3) Iran |  |  |  |  |  |  |  |
| Number | 54 | 126 | 413 | 365 | 174 | 83 | 1215 |
| \% | 4.4 | 10.4 | 34.0 | 30.0 | 14.3 | 6.8 | 99.9 |
| (4) Japan |  |  |  |  |  |  |  |
| Number | 295 | 413 | 307 | 112 | 38 | 50 | 1215 |
| \% | 24.3 | 34.0 | 25.2 | 9.2 | 3.1 | 4.1 | 99.9 |
| (5) China |  |  |  |  |  |  |  |
| Number | 175 | 315 | 414 | 193 | 65 | 53 | 1215 |
| \% | 14.4 | 25.9 | 34.0 | 15.9 | 5.3 | 4.4 | 99.9 |

[^2]RSGC-Online Paper Series No. 3: Research Report No. 1

|  | 5: I like very much | 4: I like | 3: Neutral | 2: I do not like | 1: I do not like very much | $\begin{gathered} \text { 0: I do not } \\ \text { know } \end{gathered}$ | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (6) Germany |  |  |  |  |  |  |  |
| Number | 606 | 438 | 121 | 35 | 12 | 4 | 1216 |
| \% | 49.8 | 36.0 | 10.0 | 2.9 | 1.0 | 0.3 | 100 |
| (7) Russia |  |  |  |  |  |  |  |
| Number | 210 | 275 | 407 | 222 | 79 | 22 | 1215 |
| \% | 17.3 | 22.6 | 33.5 | 18.3 | 6.5 | 1.8 | 99.9 |
| (8) The U.S. |  |  |  |  |  |  |  |
| Number | 188 | 355 | 347 | 202 | 103 | 20 | 1215 |
| \% | 15.5 | 29.2 | 28.5 | 16.6 | 8.5 | 1.6 | 99.9 |
| (9) Saudi Arabia |  |  |  |  |  |  |  |
| Number | 102 | 202 | 332 | 324 | 191 | 61 | 1212 |
| \% | 8.4 | 16.6 | 27.3 | 26.6 | 15.7 | 5.0 | 99.7 |
| (10) Serbia |  |  |  |  |  |  |  |
| Number | 113 | 257 | 417 | 267 | 140 | 21 | 1215 |
| \% | 9.3 | 21.1 | 34.3 | 22.0 | 11.5 | 1.7 | 99.9 |
| (11) Turkey |  |  |  |  |  |  |  |
| Number | 233 | 333 | 329 | 224 | 86 | 10 | 1215 |
| \% | 19.2 | 27.4 | 27.1 | 18.4 | 7.1 | 0.8 | 99.9 |
| (12) The U.K. |  |  |  |  |  |  |  |
| Number | 166 | 403 | 417 | 140 | 52 | 37 | 1215 |
| \% | 13.7 | 33.1 | 34.3 | 11.5 | 4.3 | 3.0 | 99.9 |
| (13) EU |  |  |  |  |  |  |  |
| Number | 225 | 382 | 352 | 129 | 92 | 35 | 1215 |
| \% | 18.5 | 31.4 | 28.9 | 10.6 | 7.6 | 2.9 | 99.9 |
| (14) UN |  |  |  |  |  |  |  |
| Number | 132 | 291 | 422 | 201 | 106 | 60 | 1212 |
| \% | 10.9 | 23.9 | 34.7 | 16.5 | 8.7 | 4.9 | 99.7 |
| (15) NATO |  |  |  |  |  |  |  |
| Number | 167 | 291 | 302 | 214 | 198 | 44 | 1216 |
| \% | 13.7 | 23.9 | 24.8 | 17.6 | 16.3 | 3.6 | 100 |
| (16) ICTY |  |  |  |  |  |  |  |
| Number | 74 | 180 | 338 | 246 | 314 | 62 | 1214 |
| \% | 6.1 | 14.8 | 27.8 | 20.2 | 25.8 | 5.1 | 99.8 |
| 1-2. Which country or organization do you think has best contributed to your living condition? |  |  |  |  |  |  |  |
|  |  |  | Number |  |  | \% |  |
| (1) Croat |  |  | 130 |  |  | 10.7 |  |
| (2) Franc |  |  | 11 |  |  | 0.9 |  |
| (3) Iran |  |  | 4 |  |  | 0.3 |  |
| (4) Japan |  |  | 14 |  |  | 1.2 |  |
| (5) China |  |  | 17 |  |  | 1.4 |  |
| (6) Germ |  |  | 318 |  |  | 26.2 |  |
| (7) Russi |  |  | 25 |  |  | 2.1 |  |
| (8) The U |  |  | 89 |  |  | 7.3 |  |
| (9) Saudi Arabia |  |  | 25 |  |  | 2.1 |  |
| (10) Serbia |  |  | 124 |  |  | 10.2 |  |
| (11) Turkey |  |  | 140 |  |  | 11.5 |  |
| (12) The U.K. |  |  | 6 |  |  | 0.5 |  |
| (13) EU |  |  | 81 |  |  | 6.7 |  |


| (14) UN | 39 | 3.2 |
| :--- | :---: | :---: |
| (15) NATO | 7 | 0.6 |
| (16) ICTY | 2 | 0.2 |
| (17) Other (open) | 9 | 0.7 |
| Austria | 11 | 0.9 |
| Bosnia and Herzegovina | 1 | 0.1 |
| Canada | 1 | 0.1 |
| Cyprus | 1 | 0.1 |
| Egypt | 1 | 0.1 |
| Federation of Bosnia and Herzegovina | 1 | 0.1 |
| Hungary | 1 | 0.1 |
| Israel | 4 | 0.3 |
| Italy | 1 | 0.1 |
| Malaysia | 1 | 0.1 |
| Morocco | 1 | 0.1 |
| Norway | 1 | 0.1 |
| Red Cross | 7 | 0.6 |
| Slovenia | 6 | 0.5 |
| Sweden | 8 | 0.7 |
| Switzerland | 2 | 0.2 |
| Yugoslavia | 1089 | 89.6 |

1-3. Which country or organization do you think is the greatest external threat for you?

|  | Number | $\%$ |
| :--- | :---: | :---: |
| (1) Croatia | 64 | 5.3 |
| (2) France | 4 | 0.3 |
| (3) Iran | 43 | 3.5 |
| (4) Japan | 3 | 0.2 |
| (5) China | 21 | 1.7 |
| (6) Germany | 5 | 0.4 |
| (7) Russia | 125 | 10.3 |
| (8) The U.S. | 194 | 16.0 |
| (9) Saudi Arabia | 90 | 7.4 |
| (10) Serbia | 271 | 22.3 |
| (11) Turkey | 54 | 4.4 |
| (12) The U.K. | 8 | 0.7 |
| (13) EU | 31 | 2.5 |
| (14) UN | 9 | 0.7 |
| (15) NATO | 105 | 8.6 |
| (16) ICTY | 43 | 3.5 |
| (17) Other (open) |  | 0.1 |
| Albania | 1 | 0.1 |
| Belgium | 1 | 0.1 |
| India | 1 | 0.2 |
| ISIL | 3 | 0.1 |
| Israel | 1 | 0.2 |
| None | 2 | 0.8 |
| North Korea | 10 | 0.1 |
| Republika Srpska | 1 | 0.1 |
| Syria | 1 |  |
|  |  |  |


| Total | 1091 | 89.7 |
| :---: | :---: | ---: |

2-1. Do you have any family members or relatives outside your country?

|  | Number | $\%$ |
| :--- | :---: | :---: |
| Yes | 831 | 68.3 |
| No | 384 | 31.6 |
|  | 1215 | 99.9 |

2-2. Please list up to 10 countries in which your family or relatives live, and for each country, please choose the reason(s) why your family or relatives moved to that country. If you have more than two family or relatives in one country, you may choose more than two reasons for such country.

|  | Marriage | Work | Study | To seek a <br> refuge | Was born in <br> that country | Ido not <br> know | Other | Total |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Germany | 41 | 255 | 10 | 115 | 24 | 5 | 6 | 456 |
| Austria | 14 | 123 | 33 | 58 | 4 | 3 | 1 | 236 |
| The U.S. | 18 | 60 | 6 | 109 | 2 | 3 | 2 | 200 |
| Croatia | 41 | 58 | 11 | 31 | 44 | 4 | 5 | 194 |
| Serbia | 52 | 28 | 3 | 26 | 38 | 5 | 2 | 154 |
| Sweden | 14 | 39 |  | 83 | 8 | 2 | 2 | 148 |
| Switzerland | 31 | 60 | 3 | 41 | 4 | 3 | 4 | 146 |
| Slovenia | 12 | 63 | 8 | 19 | 9 | 2 |  | 113 |
| Australia | 14 | 34 | 6 | 43 | 3 | 6 | 3 | 109 |
| Norway | 6 | 26 | 4 | 28 | 2 |  |  | 66 |
| France | 9 | 16 | 2 | 17 | 6 | 2 | 1 | 53 |
| Russia | 4 | 12 | 3 | 3 | 5 |  |  | 27 |
| Japan | 1 | 1 | 4 | 1 |  |  |  | 7 |
| Other countries | 24 | 40 | 8 | 31 | 9 | 4 | 2 | 118 |
| Total | 281 | 815 | 101 | 605 | 158 | 39 | 28 | 2027 |

3-1. In your opinion, how important is it for the state to deal with the following tasks? Place your view on this scale from 1 to 5 , where 5 means "very important" and 1 means "not important at all." If you do not have a particular opinion, choose 3, which means "neither important nor unimportant." If you do not know, please choose 0 .

|  | 5: Very important | $4:$ <br> Important | 3: Neutral | 2: Not important | 1: Not at all important | 0 : I do not know | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (1) To protect the freedom of speech and media |  |  |  |  |  |  |  |
| Number | 549 | 468 | 123 | 36 | 16 | 10 | 1202 |
| \% | 45.1 | 38.5 | 10.1 | 3.0 | 1.3 | 0.8 | 98.8 |
| (2) To fight against corruption |  |  |  |  |  |  |  |
| Number | 865 | 279 | 38 | 9 | 9 | 1 | 1201 |
| \% | 71.1 | 22.9 | 3.1 | 0.7 | 0.7 | 0.1 | 98.8 |
| (3) To provide welfare and social security |  |  |  |  |  |  |  |
| Number | 776 | 365 | 45 | 7 | 4 | 2 | 1199 |
| \% | 63.8 | 30.0 | 3.7 | 0.6 | 0.3 | 0.2 | 98.6 |
| (4) To develop the economy |  |  |  |  |  |  |  |
| Number | 913 | 258 | 24 | 3 | 3 | 1 | 1202 |
| \% | 75.1 | 21.2 | 2.0 | 0.2 | 0.2 | 0.1 | 98.8 |


| Number | 748 | 365 | 60 | 12 | 9 | 8 | 1202 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \% | 61.5 | 30.0 | 4.9 | 1.0 | 0.7 | 0.7 | 98.8 |
| (6) To maintain the public security |  |  |  |  |  |  |  |
| Number | 907 | 245 | 40 | 5 | 4 | 0 | 1201 |
| \% | 74.6 | 20.1 | 3.3 | 0.4 | 0.3 | 0 | 98.8 |
| (7) To foster the process to enter the EU |  |  |  |  |  |  |  |
| Number | 390 | 319 | 273 | 93 | 97 | 20 | 1192 |
| \% | 32.1 | 26.2 | 22.5 | 7.6 | 8.0 | 1.6 | 98.0 |
| (8) To amend the constitution according to the ruling in the Sejdic-Finci case |  |  |  |  |  |  |  |
| Number | 279 | 305 | 363 | 107 | 72 | 75 | 1201 |
| \% | 22.9 | 25.1 | 29.9 | 8.8 | 5.9 | 6.2 | 98.8 |
| (9) To decrease the inequality between rich and poor |  |  |  |  |  |  |  |
| Number | 589 | 423 | 134 | 27 | 18 | 9 | 1200 |
| \% | 48.4 | 34.8 | 11.0 | 2.2 | 1.5 | 0.7 | 98.7 |
| (10) To foster privatization |  |  |  |  |  |  |  |
| Number | 229 | 311 | 306 | 138 | 156 | 56 | 1196 |
| \% | 18.8 | 25.6 | 25.2 | 11.3 | 12.8 | 4.6 | 98.4 |

3-2. Among the tasks 1-10 listed in the previous question, which do you think is the most important?

|  | Number | $\%$ |
| :--- | :---: | :---: |
| (1) To protect the freedom of speech and media | 28 | 2.3 |
| (2) To fight against corruption | 216 | 17.8 |
| (3) To provide welfare and social security | 165 | 13.6 |
| (4) To develop the economy | 296 | 24.3 |
| (5) To establish a functioning central government | 142 | 11.7 |
| (6) To maintain the public security | 121 | 10.0 |
| (7) To foster the process to enter the EU | 74 | 6.1 |
| (8) To amend the constitution according to the ruling in the Sejdic-Finci case | 6 | 0.5 |
| (9) To decrease the inequality between rich and poor | 78 | 6.4 |
| (10) To foster privatization | 10 | 0.8 |
| I do not know | 3 | 0.2 |

4-1. To what extent do you agree or disagree with the following statements? Place your view on this scale from 1 to 5 , where 5 means "strongly agree" and 1 means "strongly disagree." If you do not have a particular opinion, choose 3, which means "neither agree nor disagree." If you do not know, please choose 0 .

|  | 5: Strongly <br> agree | 4: Agree | 3: Neutral | 2: Disagree | 1: Strongly <br> disagree | 0: I do not <br> know |
| :--- | :--- | :--- | :--- | :--- | :--- | :---: | Total | 2 |
| :--- |

(1) Political and social conditions in Bosnia and Herzegovina after the Dayton agreement are better than those before the start of war

| Number | 30 | 126 | 281 | 350 | 294 | 127 | 1208 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| $\%$ | 2.5 | 10.4 | 23.1 | 28.8 | 24.2 | 10.4 | 99.3 |

(2) Three years later, political and social conditions in Bosnia and Herzegovina will be better than now

| Number | 34 | 108 | 277 | 335 | 310 | 122 | 1186 |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\%$ | 2.8 | 8.9 | 22.8 | 27.5 | 25.5 | 10.0 | 97.5 |

5-1. Which media do you use the most to obtain daily news? Please choose one.

|  | Number | $\%$ |
| :--- | :---: | :---: |
| (1) Newspaper | 121 | 10.0 |
| (2) Radio | 46 | 3.8 |
| (3) TV | 353 | 29.0 |
| (4) Internet | 261 | 21.5 |
| (5) Social Networking Service | 351 | 28.9 |
| (6) Conversations with other people | 75 | 6.2 |
| (7) Other media | 0 | 0 |
| Total | 1207 | 99.3 |

5-1. Which media do you use the most to obtain daily news? Please specify (for options (1) - (5) above)


| B92 | 1 | 0.1 |
| :---: | :---: | :---: |
| BHRT | 48 | 3.9 |
| BNTV | 25 | 2.1 |
| CNN | 2 | 0.2 |
| Discovery | 1 | 0.1 |
| FaceTV | 4 | 0.3 |
| FTV | 76 | 6.3 |
| Happy TV | 1 | 0.1 |
| HRT | 27 | 2.2 |
| N1 | 37 | 3.0 |
| Nova TV | 6 | 0.5 |
| OBN | 11 | 0.9 |
| OSM | 1 | 0.1 |
| PINK BH | 1 | 0.1 |
| Prva TV | 1 | 0.1 |
| RTL | 9 | 0.7 |
| RTRS | 24 | 2.0 |
| RTS | 4 | 0.3 |
| Russia today | 1 | 0.1 |
| TV1 | 2 | 0.2 |
| TVTK | 3 | 0.2 |
| ZDF | 1 | 0.1 |
| (4) Internet |  |  |
| Biscani.net | 1 | 0.1 |
| Blic.rs | 1 | 0.1 |
| Bljesak.info | 2 | 0.2 |
| Bn.portal | 1 | 0.1 |
| Dnevniavaz.ba | 3 | 0.2 |
| Dnevnik.hr | 2 | 0.2 |
| Dobojski.info | 1 | 0.1 |
| Doznajemo.com | 1 | 0.1 |
| E-novine | 1 | 0.1 |
| Ekskluziva | 1 | 0.1 |
| Facebook | 1 | 0.1 |
| Google | 48 | 3.9 |
| Hayat.ba | 1 | 0.1 |
| Indix.hr | 1 | 0.1 |
| Klix.ba | 66 | 5.4 |
| N1 | 1 | 0.1 |
| Radiosarajevo.ba | 2 | 0.2 |
| Reddit | 1 | 0.1 |
| Rezultati.com | 1 | 0.1 |
| Tuzlarije | 2 | 0.2 |
| Večernje novosti | 1 | 0.1 |
| Vijesti.ba | 1 | 0.1 |
| Web portals | 74 | 6.1 |
| Youtube | 2 | 0.2 |
| (5) Social Networking Service |  |  |
| Facebook | 315 | 25.9 |
| Instagram | 16 | 1.3 |
| Reddit | 1 | 0.1 |

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| Twitter | 7 | 0.6 |
| :--- | :---: | :---: |
| Viber | 3 | 0.2 |
|  | 1027 | 84.5 |

5-2. Do you use internet services, such as SNS or Blog, to send out information?

|  | Number | $\%$ |
| :--- | :---: | :---: |
| Yes (go to 5-2-1) | 814 | 66.9 |
| No $($ go to 5-2-3) | 401 | 33.0 |
| Total | 1215 | 99.9 |

5-2-1. How often do you use the internet services to spread information?

|  | Number | $\%$ |
| :--- | :---: | :---: |
| Several times per day | 599 | 49.3 |
| Once per day | 120 | 9.9 |
| Several times per week | 61 | 5.0 |
| Once per week | 7 | 0.6 |
| Several times per month | 19 | 1.6 |
| Once per month | 4 | 0.3 |
| Less often than once per month | 4 | 0.3 |
| Total | 814 | 66.9 |

5-2-2. What is the most important purpose of using internet services to send out information?

|  | Number | $\%$ |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: |
| To express my opinions on politics and society | 55 | 4.5 |  |  |  |
| To enjoy communication with family and friends | 536 | 44.1 |  |  |  |
| For my own business activities | 98 | 8.1 |  |  |  |
| Tother reason | 124 | 10.2 |  |  |  |
|  |  |  |  | 813 | 66.9 |

5-2-3. What is the reason for not using the internet services to send out information?

|  | Number | $\%$ |
| :--- | :---: | :---: |
| Because I am too busy | 46 | 3.8 |
| Because I do not have an internet connection | 17 | 1.4 |
| Because I do not know how to use them | 78 | 6.4 |
| Because I want to avoid unnecessary troubles | 41 | 3.4 |
| Because I am not interested in it | 175 | 14.4 |
| Other reason | 42 | 3.5 |
| Total | 399 | 32.8 |

6. To what extent do you support or do not support the ideologies listed below? Place your view on this scale from 1 to 5 , where 5 means "Strongly support" and 1 means "Do not support at all." If you do not have a particular opinion, choose 3, which means "neither support nor unsupport." If you do not know, please choose 0 .

| 5: Strongly <br> support | 4: Support | 3: Neutral | 2: Do not <br> support <br> much | 1: Do not <br> support at <br> all | 0: I do not <br> know | Total |
| :--- | :--- | :--- | :--- | :--- | :--- | :---: |

(1) Bošnjak nationalism

| Number | 53 | 72 | 210 | 367 | 480 | 33 | 1215 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| $\%$ | 4.4 | 5.9 | 17.3 | 30.2 | 39.5 | 2.7 | 99.9 |

(2) Croat nationalism

| Number | 17 | 32 | 214 | 408 | 519 | 24 | 1214 |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\%$ | 1.4 | 2.6 | 17.6 | 33.6 | 42.7 | 2.0 | 99.8 |

## (3) Serb nationalism

| Number | 23 | 69 | 226 | 366 | 507 | 23 | 1214 |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\%$ | 1.9 | 5.7 | 18.6 | 30.1 | 41.7 | 1.9 | 99.8 |

(4) Communism

| Number | 66 | 96 | 274 | 382 | 338 | 56 | 1212 |
| :--- | :--- | :--- | :---: | :---: | :---: | :---: | :---: |
| $\%$ | 5.4 | 7.9 | 22.5 | 31.4 | 27.8 | 4.6 | 99.7 |

(5) Socialism

| Number | 70 | 177 | 337 | 308 | 251 | 70 | 1213 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \% | 5.8 | 14.6 | 27.7 | 25.3 | 20.6 | 5.8 | 99.8 |
| (6) Liberalism |  |  |  |  |  |  |  |
| Number | 155 | 298 | 324 | 171 | 165 | 102 | 1215 |
| \% | 12.7 | 24.5 | 26.6 | 14.1 | 13.6 | 8.4 | 99.9 |

## 7-1. Which party do you support?

|  | Number | $\%$ |
| :--- | :---: | :---: |
| (1) HDZ | 11 | 0.9 |
| (2) HDZ 1990 | 59 | 4.9 |
| (3) PDP | 10 | 0.8 |
| (4) SDA | 146 | 12.0 |
| (5) SDP BiH | 85 | 7.0 |
| (6) SBB | 46 | 3.8 |
| (7) SDS | 46 | 3.8 |
| (8) SNSD | 49 | 4.0 |
| (9) Other party | 51 | 4.2 |
| (10) I do not know | 354 | 29.1 |
| (11) I do not support any | 0 | 0 |
| (12) I do not want to answer | 351 | 28.9 |
| Total | 1208 | 99.3 |

7-1. Which party do you support? Please Specify (for option (9) above)

|  | Number | $\%$ |
| :--- | :---: | :---: |
| ASDA | 4 | 0.3 |
| BPS | 1 | 0.1 |
| DF | 18 | 1.5 |
| Laburistička stranka | 1 | 0.1 |
| LDS | 1 | 0.1 |
| Naša stranka | 9 | 0.7 |
| Narodna stranka za boljitak | 1 | 0.1 |
| NDP | 4 | 0.3 |
| PDP | 4 | 0.3 |
| SBiH | 2 | 0.2 |
| Snaga centra | 3 | 0.2 |
| SP | 2 | 0.2 |
| US | 1 | 0.1 |
| Total | 51 | 4.2 |

7-2. What is the reason for your support for the party?

|  | Number | $\%$ |
| :--- | :---: | :---: |
| (1) Leader (go to 7-2-1) | 83 | 6.8 |
| (2) Policy (go to 7-2-2) | 174 | 14.3 |
| (3) Cleanness (Free from corruption) (go to 7-2-3) | 25 | 2.1 |


| (4) Ideology (go to 7-2-4) | 73 | 6.0 |
| :--- | :---: | :---: |
| (5) Ethnicity and/or Religion (go to 7-2-5) | 54 | 4.4 |
| (6) Other reason | 85 | 7.0 |
|  | 494 | 40.6 |

7-2-1. Which of the following statements best describes the reason for your support for the party?

| (1) Because of the family name of the leader of this party | Number | $\%$ |
| :--- | :---: | :---: |
| (2) Because the leader of this party has a higher academic degree | 9 | 0.7 |
| (3) Because the leader of this party is well known | 13 | 1.1 |
| (4) Because I like the leader of this party | 21 | 0.4 |
| (5) Because I have a personal connection with the leader of this party <br> (6) Because I expect improvement of my living conditions if the leader of this party gains <br> political power | 6 | 18 |
| (7) Because the leader of this party has good relationship with foreign countries | 5 | 1.5 |
| (8) Because the leader of this party is from the same ethnic or religious group as mine | 1 | 0.4 |
| (9) None of these | 5 | 0.1 |

7-2-2. Which of the following statements best describes the reason for your support for the party?

|  | Number | $\%$ |
| :--- | :---: | :---: |
| (1) Because I always support the policies of this party | 42 | 3.5 |
| (2) Because the policies of this party are helpful for the national interest | 43 | 3.5 |
| (3) Because the policies of this party are helpful for my region | 9 | 0.7 |
| (4) Because the policies of this party are helpful for the national security | 6 | 0.5 |
| (5) Because the policies of this party are helpful for the economic development | 34 | 2.8 |
| (6) Because the policies of this party are better than those of other parties | 30 | 2.5 |
| (7) None of these | 7 | 0.6 |

7-2-3. Which of the following statements best describes the reason for your support for the party?

| (1) Because this party is not involved in the corruption | Number | $\%$ |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: |
| (2) Because this party is fighting against corruption | 11 | 0.9 |  |  |  |
| (3) None of these | 10 | 0.8 |  |  |  |
| Total |  |  |  | 4 | 0.3 |

7-2-4. Which of the following statements best describes the reason for your support for the party?

| (1) Because I believe in this ideology | Number | $\%$ |
| :--- | :---: | :---: |
| (2) Because I believe this party is the best represent this ideology | 39 | 3.2 |
| (3) None of these | 25 | 2.1 |

7-2-5. Which of the following statements best describes the reason for your support for the party?

| (1) Because this party is supporting my ethnic or religious group | Number | $\%$ |
| :--- | :---: | :---: |
| (2) Because a cadre and most members of this party are from my ethnic or religious group | 33 | 2.7 |
| (3) Because this party is reflecting voices of all ethnic and religious groups | 17 | 1.4 |
| (4) None of these | 3 | 0.2 |
| Total | 2 | 0.2 |

7-3. If the elections will be held tomorrow, which party will you vote for?

|  | Number | $\%$ |
| :--- | :---: | :---: |
| (1) HDZ | 10 | 0.8 |
| (2) HDZ 1990 | 68 | 5.6 |
| (3) PDP | 11 | 0.9 |
| (4) SDA | 142 | 11.7 |
| (5) SDP BiH | 94 | 7.7 |
| (6) SBB | 49 | 4.0 |
| (7) SDS | 50 | 4.1 |
| (8) SNSD | 53 | 4.4 |
| (9) Other party | 61 | 5.0 |
| (10) I do not know | 192 | 15.8 |
| (11) I will not vote at all | 236 | 19.4 |
| (12) I do not want to answer | 239 | 19.7 |
| Total | 1205 | 99.1 |

7-3. If the elections will be held tomorrow, which party will you vote for? Please specify (for option (9) above)

|  | Number | $\%$ |
| :--- | :---: | :---: |
| ASDA | 3 | 0.2 |
| BPS | 2 | 0.2 |
| DF | 23 | 1.9 |
| Gradjanska | 1 | 0.1 |
| Laburistička stranka | 1 | 0.1 |
| LDS | 1 | 0.1 |
| Naša stranka | 10 | 0.8 |
| Naovisna lista | 1 | 0.1 |
| NDP | 4 | 0.3 |
| PDP | 4 | 0.3 |
| Pokret Socijaldemokrata | 1 | 0.1 |
| SBiH | 2 | 0.2 |
| Snaga centra | 3 | 0.2 |
| SP | 2 | 0.2 |
| Stranka penzionera | 1 | 0.1 |
| US | 1 | 0.1 |
| Total | 60 | 4.9 |

8-1. Among the following communities or regions, which do you identify with most strongly? Choose up to three from the communities or regions listed below

| The strongest | Number | $\%$ |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: |
| (1) Europe | 242 | 19.9 |  |  |  |
| (2) Balkan | 65 | 5.3 |  |  |  |
| (3) Your religious community | 65 | 5.3 |  |  |  |
| (4) Yugoslavia | 72 | 5.9 |  |  |  |
| (5) Bosnia and Herzegovina | 329 | 27.1 |  |  |  |
| (6) Your Entity (RS or FBiH) | 53 | 4.4 |  |  |  |
| (7) Your Canton | 13 | 1.1 |  |  |  |
| (8) Your ethnic group | 53 | 4.4 |  |  |  |
| (9) Your municipality | 64 | 5.3 |  |  |  |
| (10) Your town or village $\quad$ Total | 249 | 20.5 |  |  |  |
|  |  |  |  | 1205 | 99.1 |


| Second strongest | Number | $\%$ |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: |
| (1) Europe | 82 | 6.7 |  |  |  |
| (2) Balkan | 100 | 8.2 |  |  |  |
| (3) Your religious community | 85 | 7.0 |  |  |  |
| (4) Yugoslavia | 51 | 4.2 |  |  |  |
| (5) Bosnia and Herzegovina | 215 | 17.7 |  |  |  |
| (6) Your Entity (RS or FBiH) | 53 | 4.4 |  |  |  |
| (7) Your Canton | 68 | 5.6 |  |  |  |
| (8) Your ethnic group | 58 | 4.8 |  |  |  |
| (9) Your municipality | 125 | 10.3 |  |  |  |
| (10) Your town or village | 130 | 10.7 |  |  |  |
| Total |  |  |  | 967 | 79.5 |
|  |  | 9 |  |  |  |
| Third strongest |  |  |  | Number | $\%$ |
| (1) Europe | 113 | 9.3 |  |  |  |
| (2) Balkan | 80 | 6.6 |  |  |  |
| (3) Your religious community | 39 | 3.2 |  |  |  |
| (4) Yugoslavia | 37 | 3.0 |  |  |  |
| (5) Bosnia and Herzegovina | 115 | 9.5 |  |  |  |
| (6) Your Entity (RS or FBiH) | 28 | 2.3 |  |  |  |
| (7) Your Canton | 48 | 3.9 |  |  |  |
| (8) Your ethnic group | 59 | 4.9 |  |  |  |
| (9) Your municipality | 81 | 6.7 |  |  |  |
| (10) Your town or village | 160 | 13.2 |  |  |  |
|  | 760 | 62.5 |  |  |  |

9-1. To what extent do you agree or disagree with the following statements? Place your view on this scale from 1 to 5 , where 5 means "strongly agree" and 1 means "strongly disagree." If you do not have a particular opinion, choose 3, which means "neither agree nor disagree." If you do not know, please choose 0 .

|  | 5: Strongly <br> agree | 4: Agree | 3: Neutral | 2: Disagree | 1: Strongly <br> disagree | 0: I do not <br> know |
| :--- | :--- | :--- | :--- | :--- | :--- | :---: |

(1) Bosnia should maintain the current structure composed of two entities as stipulated by Dayton constitution

| Number | 125 | 175 | 264 | 340 | 246 | 62 | 1212 |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\%$ | 10.3 | 14.4 | 21.7 | 28.0 | 20.2 | 5.1 | 99.7 |

(2) Bosnia should be a unified country and entities should be abolished

| Number | 331 | 266 | 202 | 218 | 141 | 56 | 1214 |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\%$ | 27.2 | 21.9 | 16.6 | 17.9 | 11.6 | 4.6 | 99.8 |

(3) Bosnia should be composed of three entities, and one entity for Croats should be additionally established

| Number | 76 | 71 | 183 | 325 | 505 | 53 | 1213 |
| :--- | :--- | :--- | :---: | :---: | :---: | :---: | :---: |
| $\%$ | 6.3 | 5.8 | 15.0 | 26.7 | 41.5 | 4.4 | 99.8 |

(4) Republika srpska should be independent from Bosnia

| Number | 94 | 116 | 115 | 265 | 575 | 46 | 1211 |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\%$ | 7.7 | 9.5 | 9.5 | 21.8 | 47.3 | 3.8 | 99.6 |

(5) Central government of Bosnia and Herzegovina should be strengthened

| Number | 454 | 368 | 166 | 90 | 63 | 70 | 1211 |
| :--- | :--- | :--- | :---: | :---: | :---: | :---: | :---: |
| $\%$ | 37.3 | 30.3 | 13.7 | 7.4 | 5.2 | 5.8 | 99.6 |

(6) Central government of Bosnia and Herzegovina should be weakened and the entity governments should be given more power

| Number | 76 | 125 | 212 | 293 | 422 | 81 | 1209 |
| :--- | :--- | :--- | :---: | :---: | :---: | :---: | :---: |
| $\%$ | 6.3 | 10.3 | 17.4 | 24.1 | 34.7 | 6.7 | 99.4 |

9-2. [showing the map to the respondents] This is the map showing the internationally recognized border of your country. To what extent do you agree or disagree with the following statement?

| 5: Strongly agree | 4: Agree | 3: Neutral | 2: Disagree | 1: Strongly disagree | 0 : I do not know | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |

9-2-1. It is acceptable to change the internationally recognized border of Bosnia and Herzegovina.

| Number | 42 | 55 | 185 | 349 | 500 | 83 | 1214 |
| :--- | :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| $\%$ | 3.5 | 4.5 | 15.2 | 28.7 | 41.1 | 6.8 | 99.8 |

9-2-1. Which of the following statements best describes the reason why you agree with this statement? (for respondents who chose 5 or 4 for the question above)

|  | Number | $\%$ |
| :--- | :---: | :---: |
| (1) Because change of the border will lead to political stability | 17 | 1.4 |
| (2) Because change of the border will lead to improvement of my living conditions | 25 | 2.1 |
| (3) Because change of the border will strengthen the religious ties | 5 | 0.4 |
| (4) Because change of the border will strengthen the ethnic ties | 8 | 0.7 |
| (5) Because change of the border is historically correct | 20 | 1.6 |
| (6) Because the border of the country is not necessary at all | 8 | 0.7 |
| (7) None of these | 13 | 1.1 |

9-2-2. Which of the following statements best describes the reason why you disagree with this statement? (for respondents who chose 2 or 1 for the question above)

| (1) Because change of the border will lead to political instability | Number | $\%$ |
| :--- | :---: | :---: |
| (2) Because change of the border will lead to deterioration of my living conditions | 453 | 37.3 |
| (3) Because change of the border will weaken the religious ties | 86 | 7.1 |
| (4) Because change of the border will weaken the ethnic ties | 8 | 0.7 |
| (5) Because change of the border is historically incorrect | 9 | 0.7 |
| (6) Because the border of the country is necessary | 101 | 8.3 |
| (7) None of these | 127 | 10.4 |

10-1. To what extent do you trust or distrust the following institutions? Place your view on this scale from 1 to 5 , where 5 means "strongly trust" and 1 means "strongly distrust." If you do not have a particular opinion, choose 3 (neutral)." If you do not know, please choose 0.

|  | 5: Strongly trust | 4: Trust | 3: Neutral | 2: Distrust | 1: Strongly distrust | 0 : I do not know | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (1) Presidency of BiH |  |  |  |  |  |  |  |
| Number | 28 | 101 | 296 | 429 | 324 | 24 | 1202 |
| \% | 2.3 | 8.3 | 24.3 | 35.3 | 26.6 | 2.0 | 98.8 |
| (2) Prime Minister of BiH |  |  |  |  |  |  |  |
| Number | 28 | 130 | 295 | 397 | 311 | 38 | 1199 |
| \% | 2.3 | 10.7 | 24.3 | 32.6 | 25.6 | 3.1 | 98.6 |
| (3) President of your Entity |  |  |  |  |  |  |  |
| Number | 36 | 136 | 296 | 365 | 326 | 42 | 1201 |
| \% | 3.0 | 11.2 | 24.3 | 30.0 | 26.8 | 3.5 | 98.8 |
| (4) Prime Minister of your Entity |  |  |  |  |  |  |  |
| Number | 40 | 146 | 293 | 357 | 327 | 39 | 1202 |
| \% | 3.3 | 12.0 | 24.1 | 29.4 | 26.9 | 3.2 | 98.8 |

(5) Parliament of BiH

| Number | 24 | 122 | 358 | 384 | 275 | 37 | 1200 |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\%$ | 2.0 | 10.0 | 29.4 | 31.6 | 22.6 | 3.0 | 98.7 |

(6) Parliament of your Entity

| Number | 32 | 101 | 337 | 395 | 289 | 35 | 1189 |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\%$ | 2.6 | 8.3 | 27.7 | 32.5 | 23.8 | 2.9 | 97.8 |

(7) Parliament of your Canton

| Number | 27 | 127 | 282 | 245 | 187 | 37 | 905 |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\%$ | 2.2 | 10.4 | 23.2 | 20.1 | 15.4 | 3.0 | 74.4 |

(8) Mayor of your municipality

| Number | 138 | 302 | 312 | 207 | 215 | 20 | 1194 |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\%$ | 11.3 | 24.8 | 25.7 | 17.0 | 17.7 | 1.6 | 98.2 |

(9) Assembly of your municipality

| Number | 81 | 258 | 359 | 238 | 195 | 27 | 1158 |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\%$ | 6.7 | 21.2 | 29.5 | 19.6 | 16.0 | 2.2 | 95.2 |

(10) Court

| Number | 74 | 295 | 345 | 285 | 187 | 15 | 1201 |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\%$ | 6.1 | 24.3 | 28.4 | 23.4 | 15.4 | 1.2 | 98.8 |

(11) Police

| Number | 122 | 366 | 331 | 221 | 152 | 12 | 1204 |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\%$ | 10.0 | 30.1 | 27.2 | 18.2 | 12.5 | 1.0 | 99.0 |

(12) Military

| Number | 165 | 347 | 306 | 204 | 144 | 36 | 1202 |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\%$ | 13.6 | 28.5 | 25.2 | 16.8 | 11.8 | 3.0 | 98.8 |

(13) Political Parties

| Number | 23 | 119 | 307 | 365 | 368 | 21 | 1203 |
| :--- | :--- | :--- | :---: | :---: | :---: | :---: | :---: |
| $\%$ | 1.9 | 9.8 | 25.2 | 30.0 | 30.3 | 1.7 | 98.9 |

(14) Media

| Number | 57 | 250 | 457 | 243 | 182 | 14 | 1203 |
| :--- | :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| $\%$ | 4.7 | 20.6 | 37.6 | 20.0 | 15.0 | 1.2 | 98.9 |

(15) NGO

| Number | 77 | 252 | 421 | 252 | 138 | 64 | 1204 |
| :--- | :--- | :--- | :--- | :---: | :---: | :---: | :---: |
| $\%$ | 6.3 | 20.7 | 34.6 | 20.7 | 11.3 | 5.3 | 99.0 |

(16) Religious leaders

| Number | 97 | 225 | 320 | 237 | 294 | 30 | 1203 |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\%$ | 8.0 | 18.5 | 26.3 | 19.5 | 24.2 | 2.5 | 98.9 |

10-2. When you are facing following problems, whom do you talk to? Among the options listed below from (1) to (16), choose top three, to whom you talk most frequently.

| 1. When you get robbed by a mugger: Most frequently | Number | $\%$ |
| :--- | :---: | :---: |
| (1) Central government | 1 | 0.1 |
| (2) Entity government | 1 | 0.1 |
| (3) Canton government | 1 | 0.1 |
| (4) Municipality government | 0 | 0 |
| (5) Police | 989 | 81.3 |
| (6) Court | 9 | 0.7 |
| (7) Military | 0 | 0 |
| (8) Political party leader | 0 | 0 |
| (9) Religious leader | 0 | 0 |
| (10) Representative of your local community | 3 | 0.2 |
| (11) Local NGOs | 0 | 0 |


| (12) Foreign NGOs | 5 | 0.4 |
| :--- | :---: | :---: |
| (13) International organizations or foreign governments | 1 | 0.1 |
| (14) Colleagues in the workplace | 3 | 0.2 |
| (15) Family and relatives | 116 | 9.5 |
| (16) Friends and neighbors | 56 | 4.6 |


| 1. When you get robbed by a mugger: Second most frequently | Number | $\%$ |
| :--- | :---: | :---: |
| (1) Central government | 2 | 0.2 |
| (2) Entity government | 4 | 0.3 |
| (3) Canton government | 5 | 0.4 |
| (4) Municipality government | 9 | 0.7 |
| (5) Police | 105 | 8.6 |
| (6) Court | 103 | 8.5 |
| (7) Military | 1 | 0.1 |
| (8) Political party leader | 1 | 0.1 |
| (9) Religious leader | 2 | 0.2 |
| (10) Representative of your local community | 13 | 1.1 |
| (11) Local NGOs | 2 | 0.2 |
| (12) Foreign NGOs | 0 | 0 |
| (13) International organizations or foreign governments | 0 | 0 |
| (14) Colleagues in the workplace | 25 | 2.1 |
| (15) Family and relatives | 296 | 24.3 |
| (16) Friends and neighbors | 235 | 19.3 |


| 1. When you get robbed by a mugger: Third most frequently | Number | $\%$ |
| :--- | :---: | :---: |
| (1) Central government | 2 | 0.2 |
| (2) Entity government | 8 | 0.7 |
| (3) Canton government | 4 | 0.3 |
| (4) Municipality government | 14 | 1.2 |
| (5) Police | 42 | 3.5 |
| (6) Court | 42 | 3.5 |
| (7) Military | 0 | 0 |
| (8) Political party leader | 0 | 0 |
| (9) Religious leader | 3 | 0.2 |
| (10) Representative of your local community | 24 | 2.0 |
| (11) Local NGOs | 3 | 0.2 |
| (12) Foreign NGOs | 2 | 0.2 |
| (13) International organizations or foreign governments | 0 | 0 |
| (14) Colleagues in the workplace | 40 | 3.3 |
| (15) Family and relatives | 202 | 16.6 |
| (16) Friends and neighbors | 243 | 20.0 |


| 2. When you have a trouble with family and relatives regarding inheritance of assets: <br> Most frequently | Number | $\%$ |
| :--- | :---: | :---: |
| (1) Central government | 1 | 0.1 |
| (2) Entity government | 3 | 0.2 |
| (3) Canton government | 3 | 0.2 |
| (4) Municipality government | 13 | 1.1 |

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| (5) Police | 36 | 3.0 |
| :--- | :---: | :---: |
| (6) Court | 752 | 61.8 |
| (7) Military | 0 | 0 |
| (8) Political party leader | 1 | 0.1 |
| (9) Religious leader | 2 | 0.2 |
| (10) Representative of your local community | 6 | 0.5 |
| (11) Local NGOs | 3 | 0.2 |
| (12) Foreign NGOs | 0 | 0 |
| (13) International organizations or foreign governments | 1 | 0.1 |
| (14) Colleagues in the workplace | 4 | 0.3 |
| (15) Family and relatives | 295 | 24.3 |
| (16) Friends and neighbors | 42 | 3.5 |
|  | 1162 | 95.6 |


| 2. When you have a trouble with family and relatives regarding inheritance of assets: <br> Second most frequently | Number | $\%$ |
| :--- | :---: | :---: |
| (1) Central government | 3 | 0.2 |
| (2) Entity government | 9 | 0.7 |
| (3) Canton government | 5 | 0.4 |
| (4) Municipality government | 45 | 3.7 |
| (5) Police | 83 | 6.8 |
| (6) Court | 171 | 14.1 |
| (7) Military | 0 | 0 |
| (8) Political party leader | 1 | 0.1 |
| (9) Religious leader | 10 | 0.8 |
| (10) Representative of your local community | 19 | 1.6 |
| (11) Local NGOs | 13 | 1.1 |
| (12) Foreign NGOs | 0 | 0 |
| (13) International organizations or foreign governments | 0 | 0 |
| (14) Colleagues in the workplace | 15 | 1.2 |
| (15) Family and relatives | 130 | 10.7 |
| (16) Friends and neighbors | 179 | 14.7 |
|  | 683 | 56.2 |


| 2. When you have a trouble with family and relatives regarding inheritance of assets: <br> Third most frequently | Number | $\%$ |
| :--- | :---: | :---: |
| (1) Central government | 21 | 1.7 |
| (2) Entity government | 9 | 0.7 |
| (3) Canton government | 18 | 1.5 |
| (4) Municipality government | 33 | 2.7 |
| (5) Police | 37 | 3.0 |
| (6) Court | 77 | 6.3 |
| (7) Military | 2 | 0.2 |
| (8) Political party leader | 2 | 0.2 |
| (9) Religious leader | 17 | 1.4 |
| (10) Representative of your local community | 14 | 1.2 |
| (11) Local NGOs | 10 | 0.8 |
| (12) Foreign NGOs | 6 | 0.5 |
| (13) International organizations or foreign governments | 3 | 0.2 |
| (14) Colleagues in the workplace | 31 | 2.5 |


| (15) Family and relatives | 83 | 6.8 |  |
| :--- | :--- | :---: | :---: |
| (16) Friends and neighbors | Total | 114 | 9.4 |
|  | 477 | 39.2 |  |


| 3. When you are looking for a job: Most frequently | Number | $\%$ |
| :--- | :---: | :---: |
| (1) Central government | 21 | 1.7 |
| (2) Entity government | 5 | 0.4 |
| (3) Canton government | 14 | 1.2 |
| (4) Municipality government | 83 | 6.8 |
| (5) Police | 1 | 0.1 |
| (6) Court | 1 | 0.1 |
| (7) Military | 0 | 0 |
| (8) Political party leader | 116 | 9.5 |
| (9) Religious leader | 2 | 0.2 |
| (10) Representative of your local community | 89 | 7.3 |
| (11) Local NGOs | 39 | 3.2 |
| (12) Foreign NGOs | 14 | 1.2 |
| (13) International organizations or foreign governments | 20 | 1.6 |
| (14) Colleagues in the workplace | 38 | 3.1 |
| (15) Family and relatives | 473 | 38.9 |
| (16) Friends and neighbors | 175 | 14.4 |
|  | 1091 | 89.7 |


| 3. When you are looking for a job: Second most frequently | Number | $\%$ |
| :--- | :---: | :---: |
| (1) Central government | 6 | 0.5 |
| (2) Entity government | 11 | 0.9 |
| (3) Canton government | 17 | 1.4 |
| (4) Municipality government | 29 | 2.4 |
| (5) Police | 2 | 0.2 |
| (6) Court | 0 | 0 |
| (7) Military | 0 | 0 |
| (8) Political party leader | 64 | 5.3 |
| (9) Religious leader | 13 | 1.1 |
| (10) Representative of your local community | 58 | 4.8 |
| (11) Local NGOs | 31 | 2.5 |
| (12) Foreign NGOs | 22 | 1.8 |
| (13) International organizations or foreign governments | 27 | 2.2 |
| (14) Colleagues in the workplace | 27 | 2.2 |
| (15) Family and relatives | 162 | 13.3 |
| (16) Friends and neighbors | 301 | 24.8 |
|  | 770 | 63.3 |


| 3. When you are looking for a job: Third most frequently | Number | $\%$ |
| :--- | :---: | :---: |
| (1) Central government | 14 | 1.2 |
| (2) Entity government | 11 | 0.9 |
| (3) Canton government | 13 | 1.1 |
| (4) Municipality government | 47 | 3.9 |
| (5) Police | 2 | 0.2 |
| () Court | 1 | 0.1 |
| (7) Military | 3 | 0.2 |


| (8) Political party leader | 46 | 3.8 |
| :--- | :---: | :---: |
| (9) Religious leader | 21 | 1.7 |
| (10) Representative of your local community | 80 | 6.6 |
| (11) Local NGOs | 22 | 1.8 |
| (12) Foreign NGOs | 28 | 2.3 |
| (13) International organizations or foreign governments | 58 | 4.8 |
| (14) Colleagues in the workplace | 27 | 2.2 |
| (15) Family and relatives | 89 | 7.3 |
| (16) Friends and neighbors | 63 | 5.2 |
|  | 525 | 43.2 |
|  |  |  |
| 4. When you are in economically difficult situations: Most frequently | Number | 6 |
| (1) Central government | 5 | 0.4 |
| (2) Entity government | 1 | 0.1 |
| (3) Canton government | 3 | 0.2 |
| (4) Municipality government | 12 | 1.0 |
| (5) Police | 0 | 0 |
| (6) Court | 1 | 0.1 |
| (7) Military | 0 | 0 |
| (8) Political party leader | 5 | 0.4 |
| (9) Religious leader | 3 | 0.2 |
| (10) Representative of your local community | 12 | 1.0 |
| (11) Local NGOs | 4 | 0.3 |
| (12) Foreign NGOs | 1 | 0.1 |
| (13) International organizations or foreign governments | 1 | 0.1 |
| (14) Colleagues in the workplace | 40 | 3.3 |
| (15) Family and relatives | 864 | 71.1 |
| (16) Friends and neighbors | 205 | 16.9 |
|  | 1157 | 95.1 |


| 4. When you are in economically difficult situations: Second most frequently | Number | $\%$ |
| :--- | :---: | :---: |
| (1) Central government | 2 | 0.2 |
| (2) Entity government | 4 | 0.3 |
| (3) Canton government | 1 | 0.1 |
| (4) Municipality government | 19 | 1.6 |
| (5) Police | 0 | 0 |
| (6) Court | 0 | 0 |
| (7) Military | 0 | 0 |
| (8) Political party leader | 5 | 0.4 |
| (9) Religious leader | 3 | 0.2 |
| (10) Representative of your local community | 7 | 0.6 |
| (11) Local NGOs | 3 | 0.2 |
| (12) Foreign NGOs | 6 | 0.5 |
| (13) International organizations or foreign governments | 3 | 0.2 |
| (14) Colleagues in the workplace | 101 | 8.3 |
| (15) Family and relatives | 127 | 10.4 |
| (16) Friends and neighbors | 463 | 38.1 |


| 4. When you are in economically difficult situations: Third most frequently | Number | $\%$ |
| :--- | :---: | :---: |
| (1) Central government | 11 | 0.9 |
| (2) Entity government | 3 | 0.2 |
| (3) Canton government | 13 | 1.1 |
| (4) Municipality government | 12 | 1.0 |
| (5) Police | 0 | 0 |
| (6) Court | 0 | 0 |
| (7) Military | 0 | 0 |
| (8) Political party leader | 25 | 2.1 |
| (9) Religious leader | 8 | 0.7 |
| (10) Representative of your local community | 24 | 2.0 |
| (11) Local NGOs | 9 | 0.7 |
| (12) Foreign NGOs | 5 | 0.4 |
| (13) International organizations or foreign governments | 10 | 0.8 |
| (14) Colleagues in the workplace | 206 | 16.9 |
| (15) Family and relatives | 51 | 4.2 |
| (16) Friends and neighbors | 78 | 6.4 |


| 5. When your area needs more roads, schools or hospitals: Most frequently | Number | \% |
| :---: | :---: | :---: |
| (1) Central government | 53 | 4.4 |
| (2) Entity government | 35 | 2.9 |
| (3) Canton government | 59 | 4.9 |
| (4) Municipality government | 331 | 27.2 |
| (5) Police | 1 | 0.1 |
| (6) Court | 5 | 0.4 |
| (7) Military | 1 | 0.1 |
| (8) Political party leader | 71 | 5.8 |
| (9) Religious leader | 18 | 1.5 |
| (10) Representative of your local community | 452 | 37.2 |
| (11) Local NGOs | 25 | 2.1 |
| (12) Foreign NGOs | 21 | 1.7 |
| (13) International organizations or foreign governments | 16 | 1.3 |
| (14) Colleagues in the workplace | 1 | 0.1 |
| (15) Family and relatives | 10 | 0.8 |
| (16) Friends and neighbors | 43 | 3.5 |
| Total | 1142 | 93.9 |
|  |  |  |
| 5. When your area needs more roads, schools or hospitals: Second most frequently | Number | \% |
| (1) Central government | 12 | 1.0 |
| (2) Entity government | 78 | 6.4 |
| (3) Canton government | 127 | 10.4 |
| (4) Municipality government | 250 | 20.6 |
| (5) Police | 0 | 0 |
| (6) Court | 0 | 0 |
| (7) Military | 0 | 0 |
| (8) Political party leader | 80 | 6.6 |
| (9) Religious leader | 15 | 1.2 |
| (10) Representative of your local community | 104 | 8.6 |
| (11) Local NGOs | 41 | 3.4 |
| (12) Foreign NGOs | 32 | 2.6 |

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| (13) International organizations or foreign governments | 14 | 1.2 |
| :---: | :---: | :---: |
| (14) Colleagues in the workplace | 3 | 0.2 |
| (15) Family and relatives | 7 | 0.6 |
| (16) Friends and neighbors | 17 | 1.4 |
| Total | 780 | 64.1 |
| 5. When your area needs more roads, schools or hospitals: Third most frequently | Number | \% |
| (1) Central government | 34 | 2.8 |
| (2) Entity government | 80 | 6.6 |
| (3) Canton government | 130 | 10.7 |
| (4) Municipality government | 79 | 6.5 |
| (5) Police | 1 | 0.1 |
| (6) Court | 1 | 0.1 |
| (7) Military | 1 | 0.1 |
| (8) Political party leader | 24 | 2.0 |
| (9) Religious leader | 24 | 2.0 |
| (10) Representative of your local community | 86 | 7.1 |
| (11) Local NGOs | 41 | 3.4 |
| (12) Foreign NGOs | 32 | 2.6 |
| (13) International organizations or foreign governments | 26 | 2.1 |
| (14) Colleagues in the workplace | 7 | 0.6 |
| (15) Family and relatives | 4 | 0.3 |
| (16) Friends and neighbors | 47 | 3.9 |
| Total | 617 | 50.7 |

10-3. Regarding your choice for Q10-2, why do you talk to the people or organization you've chosen?
For each people or organization you've chosen above, please choose the reason that best describes your reason to do so.

| 1. When you get robbed by a mugger: Most frequently | Number | $\%$ |  |
| :--- | :---: | :---: | :---: |
| Because they are close to political power and influential political parties | 86 | 7.1 |  |
| Because they have the economic or financial power to solve the problem | 139 | 11.4 |  |
| Because it is the custom of my community to do so | 795 | 65.4 |  |
| Other reason $\quad$ Total | 155 | 12.7 |  |
|  |  |  |  |


| 1. When you get robbed by a mugger: Second most frequently | Number | $\%$ |
| :--- | :---: | :---: |
| Because they are close to political power and influential political parties | 56 | 4.6 |
| Because they have the economic or financial power to solve the problem | 65 | 5.3 |
| Because it is the custom of my community to do so | 397 | 32.6 |
| Other reason $\quad$ Total | 279 | 22.9 |
|  | 797 | 65.5 |


| 1. When you get robbed by a mugger: Third most frequently | Number | $\%$ |
| :--- | :---: | :---: |
| Because they are close to political power and influential political parties | 30 | 2.5 |
| Because they have the economic or financial power to solve the problem | 29 | 2.4 |
| Because it is the custom of my community to do so | 290 | 23.8 |
| Other reason | 276 | 22.7 |
| Total | 625 | 51.4 |


| 2. When you have a trouble with family and relatives regarding inheritance of assets: <br> Most frequently | Number | $\%$ |
| :--- | :---: | :---: |
| Because they are close to political power and influential political parties | 104 | 8.6 |
| Because they have the economic or financial power to solve the problem | 180 | 14.8 |
| Because it is the custom of my community to do so | 590 | 48.5 |
| Other reason | 278 | 22.9 |
| Total |  |  |
|  |  |  |
| 2. When you have a trouble with family and relatives regarding inheritance of assets: <br> Second most frequently | Number | $\% 4.7$ |
| Because they are close to political power and influential political parties | 47 | 3.9 |
| Because they have the economic or financial power to solve the problem | 102 | 8.4 |
| Because it is the custom of my community to do so | 280 | 23.0 |
| Other reason | 250 | 20.6 |


| 2. When you have a trouble with family and relatives regarding inheritance of assets: <br> Third most frequently | Number | $\%$ |
| :--- | :---: | :---: |
| Because they are close to political power and influential political parties | 39 | 3.2 |
| Because they have the economic or financial power to solve the problem | 27 | 2.2 |
| Because it is the custom of my community to do so | 186 | 15.3 |
| Other reason | 219 | 18.0 |
| Total | 471 | 38.7 |


| 3. When you are looking for a job: Most frequently | Number | $\%$ |
| :--- | :---: | :---: |
| Because they are close to political power and influential political parties | 208 | 17.1 |
| Because they have the economic or financial power to solve the problem | 110 | 9.0 |
| Because it is the custom of my community to do so | 387 | 31.8 |
| Other reason | 382 | 31.4 |
| Total | 1087 | 89.4 |


| 3. When you are looking for a job: Second most frequently | Number | $\%$ |
| :--- | :---: | :---: |
| Because they are close to political power and influential political parties | 109 | 9.0 |
| Because they have the economic or financial power to solve the problem | 82 | 6.7 |
| Because it is the custom of my community to do so | 285 | 23.4 |
| Other reason | 290 | 23.8 |
| Total | 766 | 63.0 |


| 3. When you are looking for a job: Third most frequently | Number | $\%$ |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Because they are close to political power and influential political parties | 131 | 10.8 |  |  |  |
| Because they have the economic or financial power to solve the problem | 57 | 4.7 |  |  |  |
| Because it is the custom of my community to do so | 162 | 13.3 |  |  |  |
| Other reason | 174 | 14.3 |  |  |  |
| Total |  |  |  | 524 | 43.1 |


| 4. When you are in economically difficult situations: Most frequently | Number | $\%$ |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Because they are close to political power and influential political parties | 25 | 2.1 |  |  |  |
| Because they have the economic or financial power to solve the problem | 219 | 18.0 |  |  |  |
| Because it is the custom of my community to do so | 520 | 42.8 |  |  |  |
| Other reason | 384 | 31.6 |  |  |  |
|  |  |  |  | 1148 | 94.4 |


| 4. When you are in economically difficult situations: Second most frequently | Number | \% |
| :---: | :---: | :---: |
| Because they are close to political power and influential political parties | 19 | 1.6 |
| Because they have the economic or financial power to solve the problem | 154 | 12.7 |
| Because it is the custom of my community to do so | 341 | 28.0 |
| Other reason | 227 | 18.7 |
| Total | 741 | 60.9 |
|  |  |  |
| 4. When you are in economically difficult situations: Third most frequently | Number | \% |
| Because they are close to political power and influential political parties | 28 | 2.3 |
| Because they have the economic or financial power to solve the problem | 109 | 9.0 |
| Because it is the custom of my community to do so | 200 | 16.4 |
| Other reason | 117 | 9.6 |
| Total | 454 | 37.3 |
|  |  |  |
| 5. When your area needs more roads, schools or hospitals: Most frequently | Number | \% |
| Because they are close to political power and influential political parties | 409 | 33.6 |
| Because they have the economic or financial power to solve the problem | 379 | 31.2 |
| Because it is the custom of my community to do so | 244 | 20.1 |
| Other reason | 102 | 8.4 |
| Total | 1134 | 93.3 |
|  |  |  |
| 5. When your area needs more roads, schools or hospitals: Second most frequently | Number | \% |
| Because they are close to political power and influential political parties | 248 | 20.4 |
| Because they have the economic or financial power to solve the problem | 323 | 26.6 |
| Because it is the custom of my community to do so | 131 | 10.8 |
| Other reason | 74 | 6.1 |
| Total | 776 | 63.8 |
|  |  |  |
| 5. When your area needs more roads, schools or hospitals: Third most frequently | Number | \% |
| Because they are close to political power and influential political parties | 173 | 14.2 |
| Because they have the economic or financial power to solve the problem | 247 | 20.3 |
| Because it is the custom of my community to do so | 126 | 10.4 |
| Other reason | 65 | 5.3 |
| Total | 611 | 50.2 |

11-1. Regarding war crimes committed during the war between 1992 and 1995, to what extent do you agree or disagree with the following statements? Place your view on this scale from 1 to 5 , where 5 means "strongly agree" and 1 means "strongly disagree." If you do not have a particular opinion, choose 3. If you do not know, please choose 0 .

|  | 5: Strongly <br> agree | 4: Agree | 3: Neutral | 2: Disagree | 1: Strongly <br> disagree | 0: I do not <br> know |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total |  |  |  |  |  |  |

(1) Prosecutions of those who are responsible for war crimes have been sufficient

| Number | 41 | 107 | 234 | 456 | 282 | 68 | 1188 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| $\%$ | 3.4 | 8.8 | 19.2 | 37.5 | 23.2 | 5.6 | 97.7 |

(2) There should be more domestic trials in the future to prosecute more people who are responsible for war crimes | Number | 384 | 474 | 171 | 64 | 44 | 53 | 1190 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

|  | 5: Strongly agree | 4: Agree | 3: Neutral | 2: Disagree | 1: Strongly disagree | 0 : I do not know | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \% | 31.6 | 39.0 | 14.1 | 5.3 | 3.6 | 4.4 | 97.9 |
| (3) It has been enough of discussing crimes and finding the culprits, we should forget all of that as soon as possible and instead turn to the future and deal with practical problems of life |  |  |  |  |  |  |  |
| Number | 192 | 210 | 327 | 272 | 149 | 39 | 1189 |
| \% | 15.8 | 17.3 | 26.9 | 22.4 | 12.3 | 3.2 | 97.8 |
| (4) All sides have committed war crimes, and they should be blamed equally regardless of the ethnic or other affiliations. |  |  |  |  |  |  |  |
| Number | 302 | 323 | 229 | 196 | 98 | 40 | 1188 |
| \% | 24.8 | 26.6 | 18.8 | 16.1 | 8.1 | 3.3 | 97.7 |
| (5) Military actions taken by compatriots from my ethnic group should not be blamed as war crimes because these actions were necessary to defend our people |  |  |  |  |  |  |  |
| Number | 221 | 271 | 303 | 202 | 97 | 96 | 1190 |
| \% | 18.2 | 22.3 | 24.9 | 16.6 | 8.0 | 7.9 | 97.9 |
| (6) Public apologies for war crimes by political leaders from Bosniak community in Bosnia have been sufficient |  |  |  |  |  |  |  |
| Number | 61 | 140 | 316 | 288 | 226 | 159 | 1190 |
| \% | 5.0 | 11.5 | 26.0 | 23.7 | 18.6 | 13.1 | 97.9 |
| (7) Public apologies for war crimes by political leaders from Serb community in Bosnia have been sufficient |  |  |  |  |  |  |  |
| Number | 46 | 108 | 211 | 353 | 377 | 95 | 1190 |
| \% | 3.8 | 8.9 | 17.4 | 29.0 | 31.0 | 7.8 | 97.9 |
| (8) Public apologies for war crimes by political leaders from Croat community in Bosnia have been sufficient |  |  |  |  |  |  |  |
| Number | 19 | 57 | 242 | 404 | 372 | 95 | 1189 |
| \% | 1.6 | 4.7 | 19.9 | 33.2 | 30.6 | 7.8 | 97.8 |
| (9) Public apologies for war crimes by political leaders from the Republic of Serbia have been sufficient |  |  |  |  |  |  |  |
| Number | 88 | 135 | 221 | 321 | 328 | 96 | 1189 |
| \% | 7.2 | 11.1 | 18.2 | 26.4 | 27.0 | 7.9 | 97.8 |
| (10) Public apologies for war crimes by political leaders from the Republic of Croatia have been sufficient |  |  |  |  |  |  |  |
| Number | 21 | 65 | 255 | 395 | 348 | 103 | 1187 |
| \% | 1.7 | 5.3 | 21.0 | 32.5 | 28.6 | 8.5 | 97.6 |
| (11) The compensation and support for the victims of war crimes have been sufficient |  |  |  |  |  |  |  |
| Number | 39 | 58 | 186 | 326 | 491 | 87 | 1187 |
| \% | 3.2 | 4.8 | 15.3 | 26.8 | 40.4 | 7.2 | 97.6 |
| (12) Despite war crimes, all ethnic and other communities in Bosnia and Herzegovina can and should live together in one country |  |  |  |  |  |  |  |
| Number | 484 | 396 | 210 | 35 | 30 | 34 | 1189 |
| \% | 39.8 | 32.6 | 17.3 | 2.9 | 2.5 | 2.8 | 97.8 |

11-2. Were you in Bosnia and Herzegovina in the period of war? If yes, what was your status during the war? Please choose one from the options below.

|  | Number | $\%$ |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: |
| (1) Yes, and I was a soldier. | 189 | 15.5 |  |  |  |
| (2) Yes, and I was a civilian. | 447 | 36.8 |  |  |  |
| (3) Yes, and I was a prison camp inmate. | 15 | 1.2 |  |  |  |
| (4) No, I was abroad. | 104 | 8.6 |  |  |  |
| (5) None of these. | 303 | 24.9 |  |  |  |
| (6) I'd rather not say. | 131 | 10.8 |  |  |  |
| Total |  |  |  | 1189 | 97.8 |

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12-1. In general, how happy or unhappy do you usually feel? Choose one that best represents your average happiness on the scale betweeen 0 and 10 , where 10 means "extremely happy" and 0 means "extremely unhappy." If you do not feel particularly happy or unhappy, please choose (5) which means "Neutral."

|  | 10: <br> Extreme <br> ly happy | 9: <br> Very <br> Happy | 8: <br> Pretty <br> happy | 7: <br> Mildyl <br> happy | 6: slightly <br> happy | 5: Neutral | 4: <br> Slightly <br> unhappy | 3: <br> Mildly <br> unhappy | 2: Pretty <br> unhappy | 1: Very <br> unhappy | 0: <br> Extremely <br> unhappy | Total |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Number | 147 | 134 | 229 | 215 | 152 | 220 | 37 | 27 | 11 | 12 | 10 | 1194 |
| $\%$ | 12.1 | 11.0 | 18.8 | 17.7 | 12.5 | 18.1 | 3.0 | 2.2 | 0.9 | 1.0 | 0.8 | 98.2 |

12-2. To what extent do you agree or disagree with the following statements? Place your view on this scale from 1 to 5 , where 5 means "strongly agree" and 1 means "strongly disagree." If you do not have a particular opinion, choose 3, which means "neither agree nor disagree." If you do not know, please choose 0 .

|  | 5: Strongly agree | 4: Agree | 3: Neutral | 2: Disagree | $\begin{array}{\|l} \hline \text { 1: Strongly } \\ \text { disagree } \\ \hline \end{array}$ | 0 : I do not know | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (1) In uncertain times, I usually expect the best. |  |  |  |  |  |  |  |
| Number | 212 | 583 | 290 | 104 | 19 | 5 | 1213 |
| \% | 17.4 | 47.9 | 23.8 | 8.6 | 1.6 | 0.4 | 99.8 |
| (2) It's easy for me to relax. |  |  |  |  |  |  |  |
| Number | 212 | 525 | 254 | 166 | 49 | 3 | 1209 |
| \% | 17.4 | 43.2 | 20.9 | 13.7 | 4.0 | 0.2 | 99.4 |
| (3) If something can go wrong for me, it will. |  |  |  |  |  |  |  |
| Number | 48 | 178 | 389 | 492 | 100 | 5 | 1212 |
| \% | 3.9 | 14.6 | 32.0 | 40.5 | 8.2 | 0.4 | 99.7 |
| (4) I'm always optimistic about my future. |  |  |  |  |  |  |  |
| Number | 250 | 511 | 318 | 111 | 16 | 2 | 1208 |
| \% | 20.6 | 42.0 | 26.2 | 9.1 | 1.3 | 0.2 | 99.3 |
| (5) I enjoy my friends a lot. |  |  |  |  |  |  |  |
| Number | 635 | 476 | 82 | 11 | 3 | 4 | 1211 |
| \% | 52.2 | 39.1 | 6.7 | 0.9 | 0.2 | 0.3 | 99.6 |
| (6) It's important for me to keep busy. |  |  |  |  |  |  |  |
| Number | 415 | 532 | 186 | 50 | 26 | 3 | 1212 |
| \% | 34.1 | 43.8 | 15.3 | 4.1 | 2.1 | 0.2 | 99.7 |
| (7) I hardly ever expect things to go my way. |  |  |  |  |  |  |  |
| Number | 79 | 308 | 415 | 347 | 57 | 3 | 1209 |
| \% | 6.5 | 25.3 | 34.1 | 28.5 | 4.7 | 0.2 | 99.4 |
| (8) I don't get upset too easily. |  |  |  |  |  |  |  |
| Number | 95 | 285 | 386 | 281 | 156 | 6 | 1209 |
| \% | 7.8 | 23.4 | 31.7 | 23.1 | 12.8 | 0.5 | 99.4 |
| (9) I rarely count on good things happening to me. |  |  |  |  |  |  |  |
| Number | 40 | 181 | 369 | 496 | 115 | 4 | 1205 |
| \% | 3.3 | 14.9 | 30.3 | 40.8 | 9.5 | 0.3 | 99.1 |
| (10) Overall, I expect more good things to happen to me than bad. |  |  |  |  |  |  |  |
| Number | 335 | 564 | 229 | 59 | 19 | 4 | 1210 |
| \% | 27.5 | 46.4 | 18.8 | 4.9 | 1.6 | 0.3 | 99.5 |

12-3. To what extent do you agree or disagree with the following statements? Place your view on this scale from 1 to 7 , where 7 means "strongly agree" and 1 means "strongly disagree." If you do not have a particular opinion, choose 4 , which means "neither agree nor disagree." If you do not know, please choose 0 .

|  | 7: Strongly <br> agree | 6: Agree | 5: <br> Somewhat <br> agree | 4: Neutral | 3: <br> Somewhat <br> disagree | : <br> Disagree | 1: Strongly <br> disagree | 0: I do not <br> know |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :---: |

(1) In most ways, my life is close to my ideal.

| Number | 59 | 299 | 401 | 244 | 108 | 83 | 18 | 0 | 1212 |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\%$ | 4.9 | 24.6 | 33.0 | 20.1 | 8.9 | 6.8 | 1.5 | 0 | 99.7 |
| $(2)$ Conditions in my life are excellent. |  |  |  |  |  |  |  |  |  |
| Number | 128 | 341 | 352 | 180 | 114 | 83 | 13 | 0 | 1211 |
| $\%$ | 10.5 | 28.0 | 28.9 | 14.8 | 9.4 | 6.8 | 1.1 | 0 | 99.6 |
| (3) I am completely satisfied with my life. |  |  |  |  |  |  |  |  |  |
| Number | 98 | 328 | 369 | 238 | 92 | 65 | 18 | 1 | 1209 |
| $\%$ | 8.1 | 27.0 | 30.3 | 19.6 | 7.6 | 5.3 | 1.5 | 0.1 | 99.4 |
| (4) So far, I have gotten the most important things I want in life. |  |  |  |  |  |  |  |  |  |
| Number | 76 | 251 | 323 | 213 | 151 | 146 | 47 | 5 | 1212 |
| $\%$ | 6.3 | 20.6 | 26.6 | 17.5 | 12.4 | 12.0 | 3.9 | 0.4 | 99.7 |
| (5) If I could live my life over, I would change nothing. |  |  |  |  |  |  |  |  |  |
| Number | 90 | 190 | 247 | 193 | 158 | 211 | 110 | 13 | 1212 |
| $\%$ | 7.4 | 15.6 | 20.3 | 15.9 | 13.0 | 17.4 | 9.0 | 1.1 | 99.7 |

## 13. Demographic variables

13-1. Sex

|  | Number | $\%$ |
| :--- | :---: | :---: |
| Male | 663 | 54.5 |
| Female | 551 | 45.3 |
|  | 1214 | 99.8 |

13-2. Age

|  | Number | $\%$ |
| :--- | :---: | :---: |
| $18-29$ | 407 | 33.5 |
| $30-39$ | 221 | 18.2 |
| $40-49$ | 209 | 17.2 |
| $50-59$ | 209 | 17.2 |
| $60-69$ | 122 | 10.0 |
| 70 or more | 43 | 3.5 |
|  | 1211 | 99.6 |

13-3. Place of Birth

|  | Number | $\%$ |
| :--- | :---: | :---: |
| Australia | 1 | 0.1 |
| Austria | 1 | 0.1 |
| Bosnia and Herzegovina | 684 | 56.3 |
| Bosnia and Herzegovina - Republika Srpska | 51 | 4.2 |
| Croatia | 26 | 2.1 |
| Federation of Bosnia and Herzegovina | 1 | 0.1 |
| France | 1 | 0.1 |
| FYRo Macedonia | 1 | 0.1 |
| Germany | 12 | 1.0 |
| Lybia | 1 | 0.1 |
| NDH | 1 | 0.1 |
| Republika Srpska | 1 | 0.1 |

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|  | Number | $\%$ |
| :--- | :---: | :---: |
| Russia | 1 | 0.1 |
| Serbia | 7 | 0.6 |
| SFR Yugoslavia | 395 | 32.5 |
| Slovenia | 3 | 0.2 |
| Sweden | 1 | 0.1 |
| Turkey | 1 | 0.1 |
|  | 1189 | 97.8 |

13-4. Ethnicity

|  | Number | $\%$ |
| :--- | :---: | :---: |
| Bosniak | 621 | 51.1 |
| Croat | 155 | 12.7 |
| Serb | 325 | 26.7 |
| Other | 91 | 7.5 |
|  | 1192 | 98.0 |

13-4. Ethnicity - please specify (for option "other" above)

|  | Number | $\%$ |
| :--- | :---: | :---: |
| Artist | 1 | 0.1 |
| Bosnian | 64 | 5.3 |
| Esquimau | 2 | 0.2 |
| French | 1 | 0.1 |
| Human | 2 | 0.2 |
| Jewish | 1 | 0.1 |
| Muslim | 2 | 0.2 |
| Others | 1 | 0.1 |
| Roma | 2 | 0.2 |
| Russian | 1 | 0.1 |
| uncommited | 4 | 0.3 |
| Yugoslavian | 10 | 0.8 |
|  | 91 | 7.5 |

## 13-5. Religion

|  | Number | $\%$ |
| :--- | :---: | :---: |
| Islam | 639 | 52.5 |
| Catholic | 162 | 13.3 |
| Orthodox | 330 | 27.1 |
| Other | 53 | 4.4 |
|  | 1184 | 97.4 |

## 13-5. Religion - please specify (for option "other" above)

|  | Number | $\%$ |
| :--- | :---: | :---: |
| Agnostic | 11 | 0.9 |
| Atheist | 38 | 3.1 |
| Humanity | 1 | 0.1 |
| Jewish | 1 | 0.1 |
|  | 51 | 4.2 |

## 13-6. Languages

Mother tongue

|  | Number | $\%$ |
| :--- | :---: | :---: |
| Bosnian | 719 | 59.1 |
| Serbian | 321 | 26.4 |
| Croatian | 141 | 11.6 |
| Other | 24 | 2.0 |
|  | 1205 | 99.1 |

Mother tongue - please specify (for option "other" above)

|  | Number | $\%$ |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Bosnian-Croatian-Serbian | 1 | .1 |  |  |  |
| English | 1 | .1 |  |  |  |
| Human | 1 | .1 |  |  |  |
| Romani | 1 | .1 |  |  |  |
| Serbo-Croatian | 18 | 1.5 |  |  |  |
| Yugoslavian | 1 | .1 |  |  |  |
| Total |  |  |  | 23 | 1.9 |

Do you speak any other language fluently as the second language(s)? If you do, please list up to three languages you speak.

|  | Number | $\%$ |
| :--- | :---: | :---: |
| Yes | 626 | 51.5 |
| No | 585 | 48.1 |
|  | 1211 | 99.6 |

Second language (1) for those who answered "Yes" above

|  | Number | $\%$ |
| :--- | :---: | :---: |
| Albanian | 1 | 0.1 |
| Arabic | 2 | 0.2 |
| Dutch | 1 | 0.1 |
| English | 482 | 39.6 |
| French | 4 | 0.3 |
| German | 88 | 7.2 |
| Italian | 5 | 0.4 |
| Russian | 31 | 2.5 |
| Slovenian | 4 | 0.3 |
| Spanish | 1 | 0.1 |
| Swedish | 1 | 0.1 |
| Turkh | 6 | 0.5 |

Second language (2) for those who answered "Yes" above

|  | Number | $\%$ |
| :--- | :---: | :---: |
| Arabic | 1 | 0.1 |
| Chinese | 1 | 0.1 |
| English | 17 | 1.4 |
| French | 11 | 0.9 |
| German | 82 | 6.7 |
| Greek | 1 | 0.1 |
| Italian | 4 | 0.3 |

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|  | Number | $\%$ |
| :--- | :---: | :---: |
| Malaysian | 1 | 0.1 |
| Russian | 14 | 1.2 |
| Spanish | 9 | 0.7 |
| Swedish | 1 | 0.1 |
| Turkish | 15 | 1.2 |
|  | 157 | 12.9 |

Second language (3) for those who answered "Yes" above

|  | Number | $\%$ |
| :--- | :---: | :---: |
| Arabic | 3 | 0.2 |
| English | 1 | 0.1 |
| French | 4 | 0.3 |
| German | 2 | 0.2 |
| Italian | 2 | 0.2 |
| Norwegian | 1 | 0.1 |
| Russian | 1 | 0.1 |
| Slovenian | 1 | 0.1 |
| Turkish | 1 | 0.1 |
|  | 16 | 1.3 |

## 13-7. Education

What is the highest level of school you have completed?

|  | Number | $\%$ |
| :--- | :---: | :---: |
| No schooling completed | 10 | 0.8 |
| Primary school | 33 | 2.7 |
| High school (technical) | 161 | 13.2 |
| High school (general) | 630 | 51.8 |
| University | 322 | 26.5 |
| Graduate school | 48 | 3.9 |
|  | 1204 | 99.0 |

## 13-8. Occupation

|  | Number | $\%$ |
| :--- | :---: | :---: |
| Employed full-time | 451 | 37.1 |
| Employed part-time | 80 | 6.6 |
| Independent work | 55 | 4.5 |
| Unemployed | 137 | 11.3 |
| Pupil | 8 | 0.7 |
| Student | 218 | 17.9 |
| Housewife | 56 | 4.6 |
| Farmer | 24 | 2.0 |
| Craft owner | 30 | 2.5 |
| Retired | 129 | 10.6 |
| Other | 6 | 0.5 |
| I do not want to answer | 21 | 1.7 |
|  | 1215 | 99.9 |

13-9. Size of the household
How many members are there in your household, including yourself?

|  | Number | $\%$ |
| :--- | :---: | :---: |
| 1 | 64 | 5.3 |
| 2 | 222 | 18.3 |
| 3 | 306 | 25.2 |
| 4 | 388 | 31.9 |
| 5 | 158 | 13.0 |
| 7 | 55 | 4.5 |
| 8 | 10 | 0.8 |
|  | 2 | 0.2 |

## 13-10. Income

What was the gross annual income last month, before tax or other deductions, for you and your family living with you from all sources? (in Bosnian marks BAM)

|  | Number | $\%$ |
| :--- | :---: | :---: |
| $0-500$ | 126 | 10.4 |
| $501-1000$ | 253 | 20.8 |
| $1001-1500$ | 171 | 14.1 |
| $1501-2000$ | 171 | 14.1 |
| $2001-2500$ | 61 | 5.0 |
| $3001-3000$ | 44 | 3.6 |
|  | 45 | 3.7 |

## References

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[^0]:    ${ }^{1}$ The Brcko District was involved in the sampling process in Republika Srpska for purely technical reasons of calculating the route of travel and planning the survey.

[^1]:    ${ }^{2}$ In the Una Sana Canton was also included some respondents form Canton 10.
    ${ }^{3}$ In the Zenica Doboj Canton was also included some respondents form Canton 10.
    ${ }^{4}$ In the Herzegovina Neretva Canton was also included respondents form West Herzegovina Canton.
    ${ }^{5}$ In the Central Bosnia Canton was also included some respondents from Canton 10.

[^2]:    ${ }^{6}$ For the section 12, we adopted survey questions developed by Fordyce (1988) to measure the degree of subjective happiness (question 12-1), Scheier et al. (1994) to measure the degree of optimism or pessimism, i.e. life orientations (question 12-2), and Diener et al. (1985) to measure the degree of satisfaction with life (question 12-3).

